

## Polaris Beer Superchiller™ 230V / 50Hz

# Installation, Operation & Service Manual



lancerbeverage.com

## Table of contents

1.	Introduction					
2.	The Company					
3.	Our Products					
4.	Product Details					
	4.1	Product Features	3			
	4.2	Specifications	4			
	4.3	Models	4			
	4.4	Options	4			
	4.5	Ice Bank	4			
5.	Chille	er Safety Information	5			
	5.1	Safety Instructions	5			
	5.2	Recognise Safety Alert Symbols				
	5.3	Operating				
	5.4	Service & Maintenance	5			
6.	Insta	llation	6			
	6.1	Receiving	6			
	6.2	Unpacking				
	6.3	Selecting a Location				
	6.4	Mounting Chiller				
	6.5	Connecting Python				
	6.6 6.7	Plumbing the Drain				
	6.8	Filling Unit Electrical Connection				
	6.9	Commissioning				
	6.10	Purge System				
7.		nostat – Carel Pjeasy – Thermostat Parameters				
	7.1	Thermostat Settings				
	7.2	Programming Instructions				
8.		nostat – Carel IR33 – Thermostat Parameters				
0.	8.1	Thermostat Settings				
	8.2	Programming Instructions				
9.	-	duled Maintenance				
э.	9.1.	Scheduled Maintenance				
40	••••					
10.		rical Circuit Diagram				
		Electrical Diagram for Pjeasy Controller				
		Electrical Circuit Diagram for IR33 Controller				
11.		w Diagram				
12.		ble Shooting				
		Refrigeration				
13.	•	a Icebank Control Go/No Go Test				
14.	Refri	geration & Body Assembly Parts List	20			
	14.1	Assembly Diagram	21			
15.	Certi	ficate of Warranty	22			
16.	Manufacturer's Checklist					

## 1. Introduction

Thank you for purchasing this quality Lancer product. All Lancer products are constructed using the highest quality materials and components. They are designed to the highest possible standards, therefore offering our customers endless hours of optimum performance.

## 2. The Company

Hoshizaki Lancer is a wholly owned subsidiary of Lancer Corporation, a world leader in the supply of Beverage Dispensing Equipment based in San Antonio, Texas. Lancer has manufacturing bases and distribution networks in 97 countries. Lancer is in turn ultimately owned by Hoshizaki Electric Co Ltd of Nagoya, Japan. Hoshizaki is a global leader in food service equipment.

Hoshizaki Lancer's head office and manufacturing base is located in Adelaide (SA), with branch offices and warehousing facilities in Sydney (NSW), Melbourne (VIC), Brisbane (QLD), Perth (WA) and Auckland (New Zealand).

## 3. Our Products

Hoshizaki Lancer specialises in the design, engineering, manufacture, and marketing of beverage dispensing and Heat Recovery equipment in three core categories:

#### Soft Drink Equipment

Mechanically cooled and ice cooled soft drink dispensers, frozen beverage dispensers, dispensing valves, carbonators and an extensive line of beverage dispensing parts and accessories.

#### **Beer Equipment**

Hoshizaki Lancer manufactures and markets beer dispensing and chilling equipment, and related accessories. Products include founts, chillers, chillerplates, drip trays, taps, handles, beer line cleaning equipment and an extensive line of beverage dispensing parts and accessories.

#### **Heat Recovery Equipment**

Hoshizaki Lancer manufactures a range of Heat Recovery systems designed to provide our customers with free hot water.

## 4. Product Details

#### 4.1 Product Features

The Lancer Polaris chiller is a refrigerated unit designed to maintain a liquid product temperature through the python and dispenser. When coils are fitted the unit will chill liquid products stored at ambient temperature. The chiller has a range of three pumps with different flow rates and can be used in ice bank or Glycol operation.

#### 4.2 Specifications

Version	SPC17	SPC54	SPK2-11
Voltage	240 Volts	240 Volts	240 Volts
Frequency	50 Hz	50 Hz	50 Hz
Max Current Draw	5.0 Amps	5.6 Amps	7.0 Amps
Ambient Temperature	2 - 40°C	2 - 40°C	2 - 40°C
Max Product Pressure	10 BAR(145 PSIG)	10 BAR(145 PSIG)	10 BAR(145 PSIG)
Dimensions			
Width	880 mm	880 mm	880 mm
Depth	505 mm	505 mm	505 mm
Height with 150mm legs	875 mm	880 mm	1005 mm
Weight			
Shipping	90 kg	90 kg	114 kg
Empty	82 kg	82 kg	109 kg
Operating	157 kg	157 kg	179 kg
Refrigerant	800 grams R134a	800 Grams R134a	800 Grams R134a
Tank	72 litres	72 litres	72 litres
Ice bank Weight	18 kg	18 kg	18 kg
Construction	Stainless Steel	Stainless Steel	Stainless Steel

#### 4.3 Models

S4E POLARIS SPC17	Chiller with SPC17 Pump.
S4E POLARIS SPC17-4C	Chiller with SPC17 Pump and 4 Beer coils.
S4E POLARIS SPC54	Chiller with SPC54 Pump.
S4E POLARIS SPC54-4C	Chiller with SPC54 Pump and 4 Beer coils.
S4E POLARIS SPK2-11	Chiller with SPK2-11 Pump.
S4E POLARIS SPK2-11-4C	Chiller with SPK2-11 Pump and 4 Beer coils.

#### 4.4 Options

• Legs are standard; Optional casters

#### 4.5 Ice Bank

All polaris chiller units are suitable for ice bank operation as an alternative to glycol / water. Simply fill tank with water, no other change over is required. Refrigeration Unit will not operate unless the tank is full of fluid. Icebank / Glycol level control also provides refrigeration high temperature protection. If red led on control board is lit, rectify cause of high liquid line temperature, then turn off / on to reset.

## 5. Chiller Safety Information

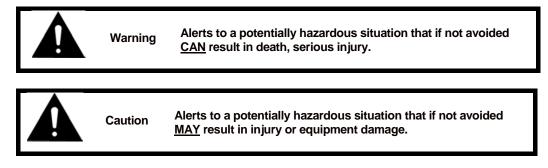
#### 5.1 Safety Instructions

For your personal safety, and that of others working around you please read, understand, and follow thoroughly all safety instructions included in this manual and on the Chiller.

- Review all applicable OSH (Occupational Safety & Health) regulations.
- Review all applicable Beverage Dispensing Gas Standards
- Learn how to operate the Chiller and use the controls properly.
- Do not allow untrained personnel to operate the machine.
- Ensure that the Chiller is maintained according to service manual instructions.
- Do not allow any unauthorised modifications to the machine.

#### 5.2 Recognise Safety Alert Symbols

The safety alert symbol precedes **Warning** and **Caution** notes throughout this manual. To prevent personal injury or damage to the machine these alerts must be strictly adhered too.



#### 5.3 Operating

Warning Warning Chillers are intended for indoor operation only; do not operate outside unless suitably protected by a weatherproof enclosure This appliance is not suitable for installation in an area where a water jet could be used.	
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Caution Caution This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

#### 5.4 Service & Maintenance





Warning

Warning

ALL WIRING AND PLUMBING MUST CONFORM TO LOCAL AND NATIONAL CODES.

CHILLER <u>MUST</u> BE ISOLATED FROM ELECTRICAL SUPPLY BEFORE COMMENCING ANY SERVICE OR MAINTENANCE WORK.

## 6. Installation



To avoid personal injury or damage, do not attempt to lift a Chiller without help. Use of a mechanical lift is recommended.

#### 6.1 Receiving

Each unit is completely tested under operating conditions and thoroughly inspected before shipment. At time of shipment, the carrier accepts the unit and any claim for damage(s) must be made with the carrier. Upon receiving units from the delivering carrier, carefully inspect shipping crate for visible indication(s) of damage. If damage exists, have carrier note damage on bill of landing and file a claim with the carrier.

#### 6.2 Unpacking

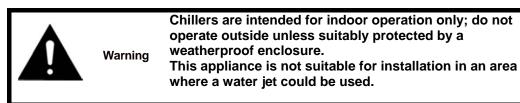


Carefully unpack the Lancer Polaris Chiller from the shipping carton, remove the wooden base.

If appropriate, assemble legs to unit by carefully tilting (tilt should not be more than 45°).

Inspect unit for concealed damage and if evident, notify delivering carrier and file a claim against the carrier.

#### 6.3 Selecting a Location



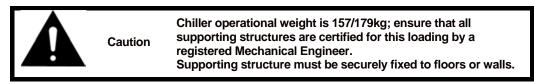


Caution The Chiller is not suitable for use in subfreezing temperatures. To prevent damage to the water supply line, turn off and drain unit when air temperature is below zero.

- The Chiller should be located in a well-ventilated, firm, level location close to dispenser, water and electrical supplies, with easy access for servicing
- SPC version Chillers are intended for use in the bar area.
- SPK2-11 version chillers are intended for use in a non temp controlled storage area.
- Ensure sufficient clearance around Chiller to allow good fresh air circulation through the condenser allow at least 200mm at rear, sides and top, with the front unobstructed.
- Installation should only be performed by a qualified and competent technician.

#### 6.4 Mounting Chiller

• Install on a flat, level surface using adjustable legs or casters (Optional).



#### 6.5 Connecting Python

Connect Python to Chiller and Dispenser.



#### **Python Details**

Recirculation Lines 1/2" Dia Glycol tubing

Beer Lines: Max 4-off 3/8" Dia Beer line tubing

Input beer line connection is made on top of the tank onto John Guest 3/8" Superseal flowbend connection.

Output beer line connection is made inside the tank onto John Guest 3/8" Superseal flowbend connections.

#### 6.6 Plumbing the Drain

The 19mm overflow drain tube exiting from the RH Pump Panel of the unit should be plumbed to a suitable drain, installation in accordance with AS/NZS 3500.1 and AS/NZS 3500.2.

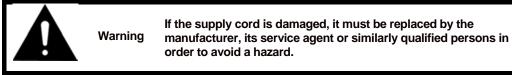
#### 6.7 Filling Unit

**Glycol** - Remove Chiller lid and fill the tank with glycol/water mixture of 30% (refer to chart on page 12 for details) until mixture flows out overflow tube.

Water - If the unit is to be used as an ice bank, simply fill with clean water until it flows out the overflow tube.

#### 6.8 Electrical Connection

- This unit is connected to the supply via a flexible cord fitted with a 3 pin plug.
- Check the name plate on the machine for electrical supply requirements. Use only the power supply specified on the name plate.





Warning

To avoid possible fatal electric shock or serious injury the Chiller must be electrically grounded. Electrical Connection Must Be Made In Accordance With The Appropriate Local Codes And Regulations. Use of an RCD is recommended.

#### 6.9 Commissioning

- Connect chiller power supply lead to an appropriate 3 pin socket outlet and switch on. Compressor, condenser fans and pump/agi motor should all operate.
- On initial start up, remove the pump plug to allow the tank temperature to reduce without the unit cutting out on overload. If the unit cuts out during pull down, turn off at mains socket to reset then continue to pull down as before.
- Once the unit is cycling normally, the pump plug should be replaced, ensure the pump is running.
- Allow lines to fill. Ensure liquid level does not drop below pump intake during initial filling of the python.
- As required top up the unit.
- Check all connections for leaks.
- Fully insulate all chilled lines and ensure air tight at all connections.
- Before running unit, sanitise product lines using beer line cleaner.
- Glycol Units:
  - Check water / glycol mixture with refractometer (refer to chart on page 12 for details).
  - Check the set point of the controller (reset per 6.11)
  - Monitor the indicated temperature on the thermostat and ensure temperature reduces to the set point.
  - Don't leave water in coils as the water will freeze.

#### 6.10 Purge System

• Progressively activate each fount connected to the Chiller systems to achieve an uninterrupted flow of product.

## 7. Thermostat – Carel Pjeasy – Thermostat Parameters



NOTE:

The Thermostat will not be energised unless a pump switch is turned on.

#### 7.1 Thermostat Settings

Parameter	Туре	Def	Description
St	Set point	-2.0	Refrigeration will turn off when glycol reaches this temperature.
rd	F	1.0	Temperature differential, glycol temperature will increase from the cut out point by this value before the refrigeration turns on.
AF	F	-5.0	Antifreeze alarm set point. If the evaporator suction line reaches this temperature the control will stop the refrigeration system and will require a manual reset.
			Antifreeze alarm can be reset by holding "UP" and "DOWN" keys for 5 seconds.
			In case of probe 2 failure, the antifreeze alarm function is inhibited and regulation is still performed.
			If "AF parameter is set to its minimum value the alarm function is inhibited.
rt	F	**	Time (in hours) of max/min temperatures logging.
rH	F	**	Highest/ maximum recorded temperature.
rL	F	**	Lowest/ minimum recorded temperature.
AH	F	20.0	High temperature alarm (relative to set point).
AL	F	4.0	Low temperature alarm (relative to set point).
c2	F	3 mins	Minimum time in mins after turning off before the control will give an output to the refrigeration solenoid (short cycle protection).
r4	F	7.0	Value to increase the set point in ECO mode.
r2	F	5.0	Maximum allowed set point.
r1	F	-5.0	Minimum allowed set point.

Controls programmed during manufacture.

All other non used parameters are hidden to avoid confusion.

#### 7.2 Programming Instructions

#### 7.2.1 Set Point

Push and hold the "SET" key, "st" is displayed then the current set point is displayed and flashes, release "SET" key to change the set point value.

Push the "UP" or "DOWN" arrow keys to change the set point value.

To accept the new value press the "SET" key or wait 60 seconds without pressing any keys for the unit to time out.

#### 7.2.2 Other Parameters

Push and hold the "SET" key, until "rd" is displayed.

- Select the required parameter to change using the "UP or "DOWN arrow keys then press the "SET" key to display its value.
- Press the "UP" or "DOWN" key to change its value.
- Press the "SET" key to store the new value and move to the next parameter.

To exit from programming mode press the "SET" key for 3 seconds or wait 60 seconds without pressing any keys for the unit to time out.

#### 7.2.3 Eco Mode

In the ECO mode an offset is added to the Set point: "St" + "r4".

To set the ECO mode press and hold the "UP" key, "on" or "oF" is displayed showing how ECO mode will be changed, when "on" or "oF" disappears release key. In ECO mode "Ec" is displayed alternated to probe 1, Glycol temperature actual value.

#### 7.2.4 Alarm Signals

When an alarm is activated, the display shows the corresponding message that flashes alternating with the temperature.

Message	Cause	Reset
"E0"	Glycol Probe Failure	Automatic
"E1"	Refrigeration Line Probe Failure	Automatic
"LO"	Low Temperature Alarm	Automatic
"HI"	High Temperature Alarm	Automatic
"AF"	Antifreeze Alarm	Manual Antifreeze alarm can be reset by holding "UP" and "DOWN" keys for 5 seconds.

## 8. Thermostat – Carel IR33 – Thermostat Parameters



#### 8.1 Thermostat Settings

Parameter	Туре	Def	Description
St	Set point	-2.0	Refrigeration will turn off when glycol reaches this temperature.
rd	F	1.0	Temperature differential, glycol temperature will increase from the cut out point by this value before the refrigeration turns on.
ALF	F	-5.0	<ul> <li>Antifreeze alarm set point. If the evaporator suction line reaches this temperature the control will stop the refrigeration system and will require a manual reset.</li> <li>Antifreeze alarm can be reset by holding "UP" and "DOWN" keys for 5 seconds.</li> <li>In case of probe 2 failure, the antifreeze alarm function is inhibited and regulation is still performed.</li> <li>If "AF parameter is set to its minimum value the alarm function is inhibited.</li> </ul>
rt	F	**	Time (in hours) of max/min temperatures logging.
rH	F	**	Highest/ maximum recorded temperature.
rL	F	**	Lowest/ minimum recorded temperature.
AH	F	20.0	High temperature alarm (relative to set point).
AL	F	4.0	Low temperature alarm (relative to set point).
c2	F	3 mins	Minimum time in mins after turning off before the control will give an output to the refrigeration solenoid (short cycle protection).
r4	F	7.0	Value to increase the set point in ECO mode.
r2	F	5.0	Maximum allowed set point.
r1	F	-5.0	Minimum allowed set point.

Note: hard reset will not return to factory settings

#### 8.2 Programming Instructions

#### 8.2.1 Set Point

Push and hold the "SET" key, "st" is displayed then the current set point is displayed and flashes, release "SET" key to change the set point value.

Push the "UP" or "DOWN" arrow keys to change the set point value.

To accept the new value press the "SET" key or wait 60 seconds without pressing any keys for the unit to time out.

#### 8.2.2 Other Parameters

#### Setting "F" (frequent) Parameters

Push and hold the "PRG" key for more than 5 seconds.

- Select the required parameter to change using the "UP or "DOWN arrow keys then press the "SET" key to display its value.
- Press the "UP" or "DOWN" key to change its value.
- Press the "SET" key to store the new value and move to the next parameter.

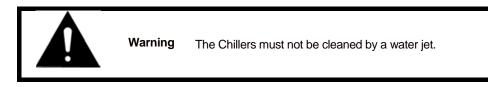
To exit from programming mode press the "PRG" key for 5 seconds or wait 60 seconds without pressing any keys for the unit to time out.

#### 8.2.3 Alarm Signals

When an alarm is activated, the display shows the corresponding message that flashes alternating with the temperature.

Cause	Reset
Glycol Probe Failure	Automatic
Refrigeration Line Probe Failure	Automatic
Low Temperature Alarm	Automatic
High Temperature Alarm	Automatic
Antifreeze Alarm	Manual Antifreeze alarm can be reset by holding "UP" and "DOWN" keys for 5 seconds.
	Glycol Probe Failure Refrigeration Line Probe Failure Low Temperature Alarm High Temperature Alarm

### 9. Scheduled Maintenance



The following Chiller routine maintenance should be performed at the intervals listed.

#### 9.1. Scheduled Maintenance

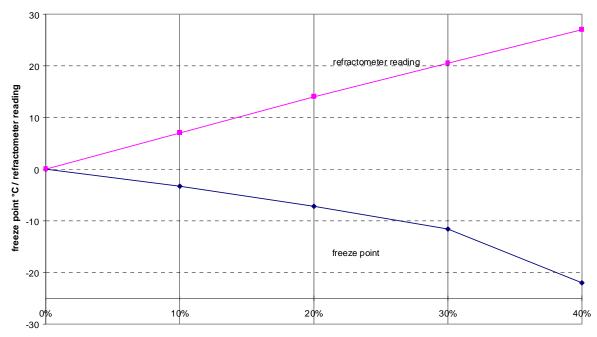
#### 9.1.1. Weekly

• As per brewery instructions, ensure weekly sanitisation of the whole beer system is carried out, including keg couplers, beer lines, chiller coils, pythons, founts and taps.

#### 9.1.2. Monthly

- Disconnect the machine from the power supply.
- Remove the condenser filter and rinse in warm soapy water.
- Re-install the condenser filter.
- Check the tank level. Fill if necessary.
- Check operation of pump.
- Check for beer leaks.
- If Glycol type, inspect and if contaminated replace with 30% Glycol and 70% Water mix.
- Check concentration with a refractometer. (see chart below)
- Reconnect the machine to the power supply.

Relative freeze points and refractometer readings for propylene glycol / water mix



glycol / water mix

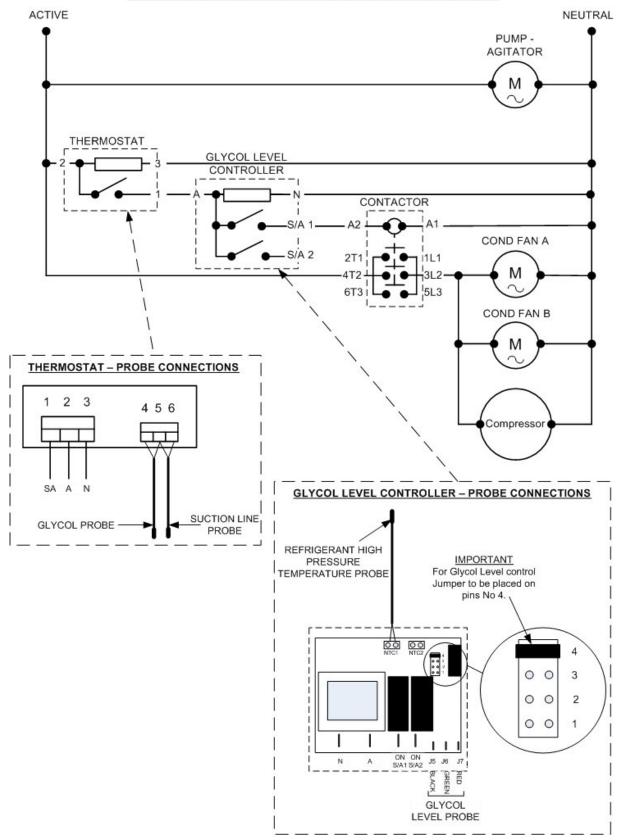
#### 9.1.3. Yearly

- Disconnect the machine from the power supply.
- Check interior of the tank, clean product coils and evaporator if necessary to remove any accumulated deposits.
- Check pump operation
- Inspect agitator blade for deposits and wear.
- Reinsert overflow tube and re-fill tank with water or Glycol/water mix per above.
- Reconnect power supply and start machine.

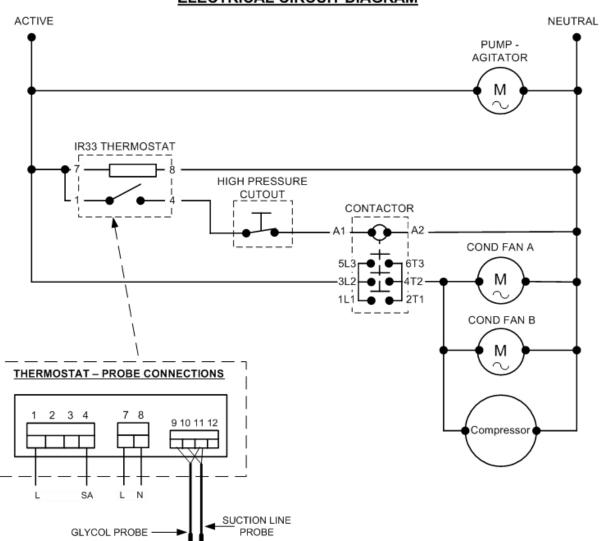
## 10. Electrical Circuit Diagram

#### 10.1. Electrical Diagram for Pjeasy Controller

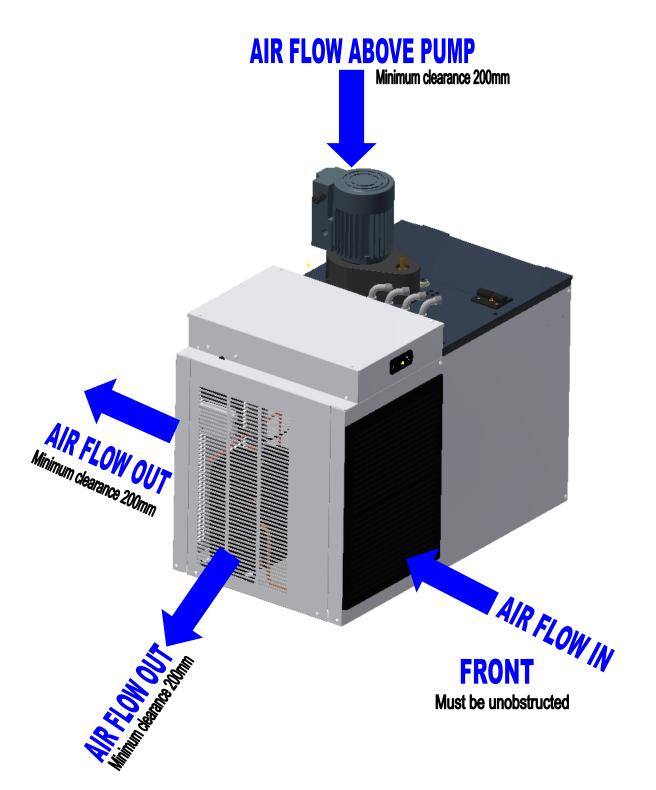
#### **REFRIGERATION ELECTRICAL CIRCUIT DIAGRAM**



#### 10.2. Electrical Circuit Diagram for IR33 Controller



## 11. Airflow Diagram



## 12. Trouble Shooting

#### 12.1. Refrigeration

TROUBLE	CAUSE	REMEDY
Compressor will not start.	Power Failure.	Check for blown fuse, supply cord pulled out or supply outlet turned off.
	High Pressure temperature switch activated. LED on Ice Bank Control board illuminated.	Turn chiller "off" at supply socket then "on" again to reset controller.
	Ice bank control faulty contacts not closing. Low tank level.	Check Ice bank control using Procedure on page 15. Replace control or probe if defective.
	Check compressor start mechanism components.	If faulty, replace e.g. capacitors, start relays.
	Thermal overload faulty, open, circuit compressor seized, contactor faulty.	Replace compressor, check condenser, check power supply, evacuate system and if necessary fit burnout drier to industry standards.
Compressor short cycling on thermal	Dirty condenser.	Clean condenser of all lint and dirt.
overload (frequent starting and stopping	Restricted air flow over unit.	Check for air restriction to condenser.
of the compressor while control contacts	Low supply voltage.	Check with voltmeter.
remain closed).	Defective thermal overload.	Replace compressor.
	Check wiring connections.	Tighten if loose.
	Fan motor bearings tight or seized.	Replace motor(s)
Product too warm	Control defective (permanently open circuit).	Check Carel control using procedure on page 9. If icebank, page 15. Replace control or probe if defective.
	Low refrigerant charge.	Leak check, repair leak, charge with correct amount of refrigerant.
	Check agitator motor, seized or fused.	Replace if not working.
Compressor runs too	Location too hot.	Relocate or improve ventilation.
long or doesn't cycle.	Chiller overloaded.	Use larger model, or reduce python length.
	Loss of refrigerant.	Leak check and repair.
	Condenser clogged.	Clean off dust, line, grease, etc.
	Fan not operating.	Remove obstruction or replace motor.
	Inefficient compressor	Replace

## 13. Hydra Icebank Control Go/No Go Test

The Polaris has both thermostat and icebank / tank level control.

#### When operated as an icebank unit:

The thermostat will be energised continuously and use to display the bath temperature. The refrigeration system will be controlled by the icebank coverage of the probe.

#### When operated as a Glycol unit:

The thermostat in conjunction with the Hydra control will control the refrigeration and display the tank temperature. The icebank / level control will be energised continuously to provide low tank level protection.

For both systems, the liquid line probe from the Hydra control provides High Temp protection for the refrigeration system.

The following test is to determine if the icebank / level control is operating correctly.



240VAC is present on terminals N, A, ON 1, ON 2 terminals. Work should only be performed by fully trained & certified Electrical, Plumbing & Refrigeration Technicians.

1. Remove the ice bank probe connections from terminals J5, J6, J7.

Warning

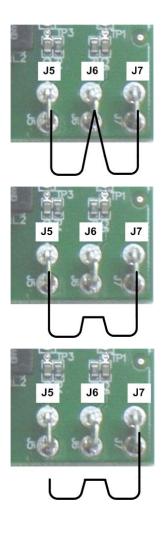
 Connect alligator jumper to terminals J5, J6, J7. Ice bank control relay should close and refrigeration system start.

(Simulates water covering all probes)

**3.** With refrigeration system operating (ice bank control relay energised) remove alligator jumper from terminal J6. Refrigeration system should continue to operate.

(Simulates ice growth over green probe. Water still contacting red and black probes)

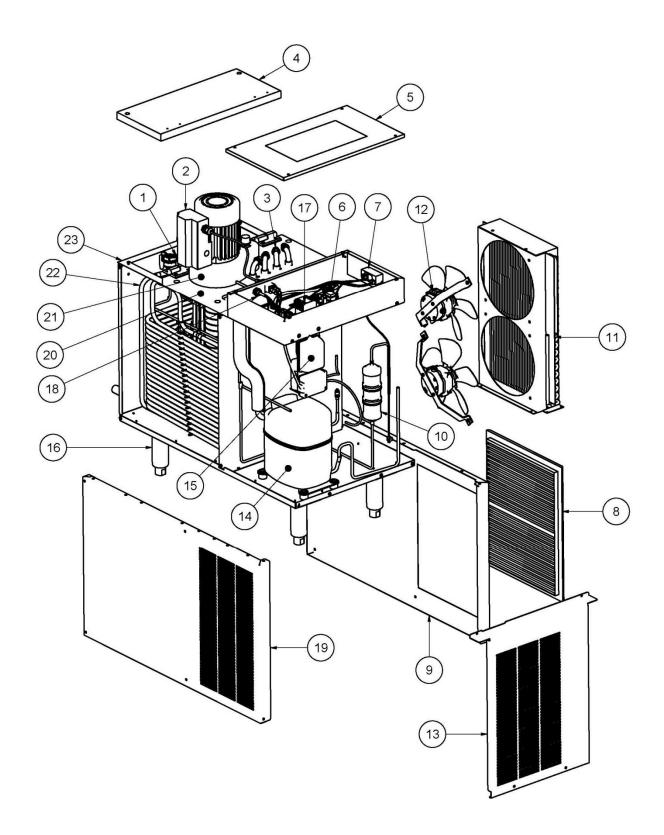
 With refrigeration system operating, remove alligator lead from terminal J5. Refrigeration system should stop. (Simulates ice growth over black probe only)



## 14. Refrigeration & Body Assembly Parts List

Ref.	Parts No.	Description
1	83000114	TX VALVE
2	78000049	SPK2-11 HARD WIRED ASSY
2a	83000092	PUMP SPC17/4
2b	78000116	PUMP SPC54
3	79186786	SUPERSEAL FLOW BEND 3/8 X 3/8
4	85000103	LID POLARIS OPENING 240 50
5	61000433	ELECTRICAL BOX LID POLARIS
6	83000278	CONTROL LEVEL I/B HYDRA R2
7a	83000184	PJ EASY OEM CONTROL KIT
7b	83000371	IR33 CONTROL KIT
8	95000642	LOUVRE KMD-0101AA
8a	95000641	FILTER (2-OF REQUIRED)
9	61000319	FRONT PANEL S4E
10	87000102	RECEIVER DRIER
11	84000017	CONDENSOR
12	80000119	CONDENSER FAN ASSY
13	61000247	GRILL END PANEL S4E
14	8000073	COMPRESSOR (WITH CONTROL BOX)
15	83000282	COMPRESSOR CONTROL BOX
16	79232218	LEG
17	83600811	MINI CONTACTOR
18	83000220	LEAD POWER SUPPLY
19	61000323	BACK PANEL S4E
20	85000101	LID POLARIS SPK 240 50
20a	85000102	LID POLARIS SPC 240 50
21	79000808	PUMP INSULATOR SPK
21a	79000728	PUMP INSULATION SPC
22	62000105	EVAP ASSY S4E
23	61000320	RH PANEL BLANK S4E

#### 14.1 Assembly Diagram



## 15. Certificate of Warranty

It is the policy of Hoshizaki to provide to its current customers, warranty for all equipment supplied and installation work performed within a specified period.

#### Parts and Equipment

Lancer provides a warranty period of twelve (12) months from the date of original invoice for all manufactured parts and the associated labour. Repair or replace of defective parts will be at the sole discretion of Lancer.

Changeover parts will be invoiced to the customer at the customers normal purchase cost and upon return of the warranty item and validation of the claim, the invoice will be credited.

#### Installations

Lancer provides a warranty period of twelve (12) months from the date of final invoice for workmanship after the completion of any installation work, provided the parts and labour are completed by Lancer or its subcontractor.

#### Labour

Lancer will not normally cover any labour costs associated with a warranty claim. Subject to the approval of the Divisional Sales Manager, Lancer may choose to reimburse the customer for some or all labour costs associated with a warranty claim. Any claim for labour costs must be authorized by Lancer prior to the work being undertaken.

#### Exclusions

Lancer will not accept any liability or cost associated with any consequential losses (such as loss of syrup or beer), loss of profit or damage to property as a result of faulty product.

Warranty shall not apply:

- a) If in the opinion of Lancer, the equipment has been used in a situation the equipment has not been designed for;
- b) If in the opinion of Lancer, the equipment has been subject to abuse, negligence or accident;
- c) If connected to improper, inadequate or faulty power, water or drainage service or operated using incorrect, insufficient or contaminated lubricants, coolants, refrigerants or additives;
- Where the product is installed, maintained or operated otherwise than in accordance with the instructions supplied by Lancer;
- e) Where the product has been damaged by foreign objects;
- f) Where the product has been serviced, repaired, altered or moved otherwise than by Lancer or its nominees or using other than Lancer approved replacement parts.

### 16. Manufacturer's Checklist

Checked by	Date
Gas Charge Ice	ebank Probe fitted
Electrically tested by	Refrigeration tested by
TAG No.	

High temperature probe located on liquid line between coil and receiver / dryer
Compressor wiring connections label affixed, wiring checked and label signed
Refrigeration system final check. Ensure evaporator fully frosts.
Check all tube work for rubbing e.g. discharge line, liquid line, TX capillary.
Condenser not touching divider panel or grille.
Agitator blades tight and not touching coils cradle.
Overflow pipe correct height and positioned straight.
All motors and pumps secured and mounted correctly.
Check icebank and temp probe position and tightness.
Coils in cradle correctly and spaced.
Chiller sticker correctly positioned and straight.
Attention sticker fitted and correctly positioned.
Clean exterior of unit including power cords.
Warning sticker applied
Check air filters are insulated
Check body for sharp edges.
Check lid for cleanliness and rough edges. Fit and secure.
Copy checklist & file, put manual/checklist in plastic bag & place in the tank area.
Customer asset No.

W/O .....

Affix label here